



Other places to look

Introduction

In this section you will find:

- signposting to organisations that provide useful information
- single page entries for organisations that provide services that may be helpful, including new pages on Recoop for older prisoners, and NIACRO in Northern Ireland

Clinks

www.clinks.org/directory

Clinks's searchable Directory of Services contains information on over 800 organisations and projects working with people with experience of the criminal justice system and their families.

Directory of Social Change

A variety of fundraising directories can be found at:

www.dsc.org.uk

The two that may be of particular help are:

The Guide to Grants for Individuals in Need 2022/23 www.dsc.org.uk/publication/grants-individuals-need-2022-23

The Guide to Educational Grants 2020/21 www.dsc.org.uk/publication/guide-educational-grants-2020-21

These directories that offer guidance on how to find funds for individuals in need or for students may also be available to the public in the reference section of your public library. If they do not have copies, you could ask them if they can order a copy for you to borrow.

Signpost – services for prisoners and the homeless

www.signpost.services

Signpost has details of over 200 services that are available across England and Wales plus local services in London, The North East and Greater Manchester – well over 1300 services in total. Anyone with online access can search the database. Probation officers and other key support workers can make a search of the database and obtain a print-out of any potentially helpful information for clients who do not have online access.

Turn2us

www.turn2us.org.uk

This online directory of potential funders is easy to use and includes small funders that may provide grants to individuals in need according to geographical location or previous employment. The online directory also has a tool that enables the user to determine their state benefit entitlement. To start searching immediately for what's available visit grants-search.turn2us.org.uk/

Support from your faith community

If you know where you will be when you are released from prison, then think about seeing if your local faith community can help you by providing some material assistance either directly or by putting you in contact with some affiliated charity.

Though the faith groups listed in **The Welcome Directory** do not offer to provide funding, they have signed up to helping those caught up in the criminal justice system. The website contains an interactive map of the UK and you can filter according to faith group to see which is nearest to you. Many different faith groups have joined this network. www.welcomedirectory.org.uk

It may be worth speaking to one of your prison chaplains before you are released, to ask for the name of a minister and to write with your request ahead of your release. You could ask, for example, if they know of anyone who can help with some smart job interview clothing or some specific furnishing for your house or flat. Don't be shy to ask the minister for whatever it is you think you are the most important (inexpensive) things you need to aid you in your resettlement. He or she may be able to help. At worst they can only say no!

This paragraph is only for those reading The Hardman Directory who are at HMP Hollesley Bay or HMP Warren Hill.

If you are in need of clothing that can be bought from a supplier recognised by the prison, or if you have lost your ID and need replacement ID documents including a replacement driving licence, it might be worth speaking to your chaplains. They may be able to help you via the **Hollesley Bay and Warren Hill Chaplains' Fund**. You will only be able to receive one grant a year up to a maximum value of £100.



Organisation

Advice NI

Website

www.adviceni.net

Information

Advice NI is a membership organisation for independent advice centres in Northern Ireland. Some centres offer specialist advice on matters relating to lone parents, people with disabilities, prisoners and their families, housing matters and the needs of older people.

Tax and Benefit Advice Service

The Tax and Benefit Advice Service is supported by HM Revenue and Customs (HMRC) and offers advice and support to members of the public and organisations, across Northern Ireland, struggling with issues relating to HMRC products and services, such as:

- Tax Credits
- Child Benefit
- self-assessment
- PAYE
- taxes (direct/indirect)
- National Insurance contributions
- national minimum wage

Welfare Changes Helpline

The independent welfare changes helpline offers support to anyone needing help or advice in relation to any of the changes to the welfare system. The helpline provides bespoke independent expertise and support on a range of welfare reform issues including: Disability Living Allowance; Personal Independence Payment; Employment and Support Allowance; changes to Housing Benefit; changes to Social Fund; Universal Credit.

Debt Advice Service

Our Debt Advice Service is aimed at helping those most financially vulnerable in Northern Ireland. Our advisers provide a free, confidential and impartial service open to everyone. It is an integrated service with a number of access options.

Contact

If you need advice contact **Advice NI** on 0800 915 4604 (Monday to Thursday, 9am to 5pm; Friday, 9am to 4.30pm) or email advice@adviceni.net. Alternatively, you can find your local independent advice centre on our website www.adviceni.net or contact a specific helpline using the details listed above.

**Organisation****Age UK****Information**

Age UK provide advice and information for people in later life through their Age UK Advice line, publications and online through their website.

Call Age UK Advice to find out whether there is a local Age UK near you, and to order free copies of their information guides and factsheets.

Many of the guides and factsheets may be useful to older people who are in prison or who have recently left prison. They cover issues such as claiming benefits, getting care services, accessing housing as well as health services. Go to www.ageuk.org.uk/services/information-advice/guides-and-factsheets

Age UK can also help older people claim the benefits that they are due and have helped many older people in this way. See the Age UK benefit calculator at www.ageuk.org.uk/information-advice/money-legal/benefits-entitlements/benefits-calculator

Anyone can call the Age UK advice line and this includes younger people who may wish to ring on behalf of an older person.

Contact**Age UK Advice**

www.ageuk.org.uk

0800 169 65 65 (Lines are open 7 days a week, 8am to 7pm)

In Wales contact **Age Cymru Advice**

www.agecymru.org.uk

0300 303 4498

In Northern Ireland contact **Age NI**

www.ageni.org

0808 808 7575

In Scotland contact **Age Scotland**

www.agescotland.org.uk

0800 124 4222



Organisation

Nacro

Website

www.nacro.org.uk

Information

Nacro delivers a range of services within the Criminal Justice System, both in custody and in the community, contributing to effective resettlement and release planning, and development of education and skills.



The information you provided me will go a long way in helping to rehabilitate me after custody. I'm very grateful to you. It will also help my parole panel to consider my release. Once again thank you!"

Probation Community Rehabilitative Services

Nacro is the provider of CRS Accommodation Services across the East Mids, Weds Mids, North Wales and South Yorkshire. These services aim to support individuals in prison and in the community to understand their accommodation options, make applications for accommodation, provide advice and guidance regarding sustaining accommodation and work collaboratively to remove barriers to finding a safe and sustainable home. Referrals into this service are made via a probation officer. Nacro is also the provider of CRS Personal Wellbeing Services across Northamptonshire, Suffolk and Hertfordshire. These services provide support for individuals to make positive changes by addressing barriers brought about by lifestyles and associates, promoting social inclusion and community integration, providing support for mental and physical wellbeing and specialist support for individuals and their families. Referrals into this service are made via a probation officer.

Departure Lounge

At HMP Doncaster, Nacro run a departure lounge in the visitors' centre, which is accessible to all men released from the prison. The lounge provides a safe space for men immediately after release, allowing them to charge phones, meet with family, receive final resettlement advice, confirm all probation and other appointments and plan their day to reduce any anxiety and stress associated with the day of release. The lounge also provides food parcels, clothes and toiletries for individuals released without sufficient resources or with no confirmed address.

Criminal Record Support Service

Nacro's Criminal Record Support Service provides two helplines to support individuals in prison, and individuals in the community to understand their criminal record and how to disclose it to employers or other agencies. The helplines also provide support for individuals whose criminal record has unfairly impacted on their ability to secure work or a home, and to employers to support them to better understand how they can employ individuals with a criminal record. The helplines also provide information, advice and guidance around resettlement, housing and employment and can provide individuals with details of appropriate services in their local area. The helplines operate from Monday to Thursday; 9am-5pm, Friday; 1pm-5pm.

Community calls – 0300 123 1999 or email helpline@nacro.org.uk
Custody calls – 0800 0181 259

**Organisation****The National Association of Citizens Advice Bureaux****Website**www.citizensadvice.org.uk**Information**

The Citizens Advice service is made up of the national charity, and our network of 265 independent local Citizens Advice charities across England and Wales. Our role as the national charity is to enable local Citizens Advice to deliver their services and to jointly deliver other services at a national level.

The service is delivered by our highly trained people, a mixture of 18,800 volunteers, 2,500 Witness Service volunteers, and 7,700 local and 1,000 national staff.

Together, we deliver the Witness Service, Pension Wise, the consumer service, the Help to Claim service, debt advice funded by the Money and Pensions Service, and Advicelink across Wales (funded by the Welsh Government). We're also the consumer champion for the energy market and the statutory consumer watchdog for the postal service.

Nationally, Citizens Advice is run from four administrative offices. Locally, advice is offered from approximately 2,500 locations. The Witness Service is available in all criminal courts across England and Wales.

The service offers information and advice through face-to-face, phone and email services, and online via the Citizens Advice website. The website covers all England, Wales and Scotland, and has information written specifically for prisoners.

If you want to get advice post-release, it is best to contact or visit your local Citizens Advice and find out about the services that they provide. Or you can find out about their services from the Citizens Advice website, by searching for your local service. The information will include details about their services, opening hours and any specialist services they offer (e.g. debt advice).

For those living in Scotland, there are similar services offered by Citizens Advice Scotland. You can find out more about this organisation from their website.

Citizens Advice is an operating name of the National Association of Citizens Advice Bureaux. Registered charity number 279057.

Contact**citizensadvice.org.uk**Citizens Advice Scotland – **cas.org.uk**

Organisation

National Careers Service

Website

nationalcareers.service.gov.uk

Information

The National Careers Service provides information, advice and guidance on learning, training and work opportunities. This can include:

- advice on choosing a career
- finding a course
- completing a skills assessment

The service offers people confidential and impartial advice to help them plan for their future skills, careers, work and life choices.

Contact

The **National Careers Service** can be contacted free on 0800 100 900 Monday to Friday, 8am to 8pm; Saturday and bank holidays 10am to 5pm. The service can also be contacted through a variety of online methods via the NCS website: nationalcareers.service.gov.uk/

*Saying goodbye after a family visit.
HMP Coldingley*





Organisation

The New Leaf Initiative CIC

Website

www.newleafcic.org

Information

The New Leaf Initiative CIC was set up by an ex-prisoner in 2014, to support others like her. Since then we have supported over 1,200 men, women and young people to fulfil their full potential. We are Prison-to-Employment specialists and can support your transition back into the community, as well as helping you to find, and keep, employment. We do this in the following ways:



If it wasn't for New Leaf I wouldn't be where I am now. They gave me a chance when I was hungry and homeless. I was in total darkness and New Leaf gave me the light. Thank you guys!"
Mohammed

West Midlands

- one-to-one wraparound support from peer support workers can support you to resettle in the community
- CSCS Construction skills training
- traineeships for 19–24 year olds with guaranteed job interviews, plus support improving maths, English and IT
- access to other vocational and accredited courses
- ID including CSCS cards, birth certificates and Citizen cards
- access to support agencies including housing, substance misuse support, benefits and debt, mental health, clothing and food parcels
- Job Club to support CV and employment preparation and job searches
- in-house Recruitment Agency to support people into real jobs

Nationally

- The New Leaf Network sends out a weekly e-newsletter, which includes jobs and careers in the public, private and third sector for people with convictions training opportunities and more.
- A positive network of ex-prisoners and people with convictions who can offer remote support, advice and guidance.
- Monthly discussion group online on the first Thursday of each month, which focuses on all topics related to the Criminal Justice System.
- Networking events to build connections in the sector.
- New Leaf Network and Awards Ceremony which celebrates people with lived experience of the CJS.

Apply to

The New Leaf Initiative CIC

9 Allcock Street
Digbeth
Birmingham
B9 4DY

0121 296 8339
Freephone Resettlement Helpline: 0300 102 3456
admin@newleafcic.org
The New Leaf Network: network@newleafcic.org



Organisation

NIACRO

Website

www.niacro.co.uk

Information

NIACRO has been working for over 50 years with adults, families, children and young people to reduce crime and its impact on people and communities in Northern Ireland.



Until I started working with NIACRO, all I knew was doors being closed in my face and I didn't feel too good about myself, because I felt trapped in my past. You all helped me to see beyond my history and my offences and accepted me as a person, with something to give and you helped me believe that I could turn my life around and do something positive."

Aspire Mentoring Services – mentoring support for people who are recently released from prison, serving community sentences or at risk of becoming involved or further involved in criminality.

Working Well – employment support for people with criminal records in the community and prisons to build the confidence to move into employment, education and training.

Disclosure Advice – for specialist advice on how to disclose a conviction or if you have faced or are facing discrimination relating to your conviction.

Welfare Advice – providing information, advice and representation on subjects like benefits, housing and debt to people in prison, their families and adults in the community who have offended.

APAC Housing Support – a flexible, free service that provides housing related support. It aims to help people who are experiencing difficulties in maintaining their tenancy. APAC works to prevent people becoming homeless as a result of anti-social behaviour. APAC STEM provides assistance to people whose tenancy may be at risk due to harassment or intimidation because of their ethnicity.

Base 2 – a crisis intervention project which offers clarification, support and mediation services to individuals and families at risk of violence or exclusion from their community. The project offers a verification and mediation service to assist individuals to remain within their homes or give practical support to safely relocate out of the area.

Women's Project – support for women in the community who have been in contact with the criminal justice system.

Family Links – for people who have a family member in prison. Support ranges from one-off advice giving to intensive long-term provisions, particularly for children, helping them to come to cope with the practical and emotional implications of the imprisonment on home, school and community life.

FAMM (Families and Money Matters) – debt and money management advice to families of people in prison and those on probation.

Visitor Centres – at HMP Maghaberry, Magilligan and Hydebank.

Apply to

NIACRO

028 9032 0157

niacro@niacro.co.uk



Organisation

Pact (Prison Advice and Care Trust)

Website

www.prisonadvice.org.uk

Information

Pact is a pioneering national charity that supports prisoners, people with convictions, and their children and families. We provide caring and life changing services at every stage of the criminal justice process: in court, in prison, on release and in the community.

What we do:

- Build stronger families and safer communities.
- Reduce the risk of harm to prisoners and their children.
- Remove barriers and increase awareness in public services.
- Influence commissioning, policy and legislation.

Pact provides a range of services, including:

- prison-based Family Engagement Workers
- family prison visitors' centres
- in-prison family support, supervised play, catering and enhanced family activities
- prison-based and community-based relationship and parenting education programmes
- prison-based social workers in two women's prisons
- court-based and community-based family support
- 'Through the Gate' and community-based mentoring and resettlement programmes
- tailored wellbeing, education, training and employment support for people on probation

Pact also runs the National Prisoners' Families Helpline under contract to His Majesty's Prison & Probation Service (HMPPS) and provides information and support for anyone affected by imprisonment across England and Wales.

Contact

Prison Advice and Care Trust – www.prisonadvice.org.uk

National Prisoners' Families Helpline – 0808 808 2003 (Monday to Friday, 9am to 8pm; Saturday and Sunday, 10am to 3pm). All calls are free from landlines and mobiles, and confidential. Prisoners' families can also access information and a translation service at any time on the website www.prisonersfamilies.org and can email the Helpline team on info@prisonersfamilies.org.



I wanted to take the time and thank you all so very much for all the amazing support and advice you provided for me and my children, during the most difficult and challenging time in my life. You were there for me at my lowest point and I can't thank you enough, no words can describe how grateful I am."



Organisation

POPS (Partners of Prisoners and Families Support Group)

Website

www.partnersofprisoners.co.uk

Information

POPS (Partners of Prisoners & Families Support Group), is a user-led organisation, supporting families through their contact with the criminal justice system as a result of a loved one’s conviction. We aim to help individuals overcome stigma, understand their identity, build self-confidence/skills and contribute to a more cohesive society. POPS’ work:

- strengthens and rebuilds family ties
- creates safe spaces for families and under-represented communities to speak out about the issues affecting them
- increases public awareness of the impact of the criminal justice system on family life
- builds strong links with communities
- advocates for changes in public policy and commissioning

POPS provides a range of prison-based and community-focused services, including:

- court-based family support
- Family Support Services delivered at 13 prisons across the North-West and Yorkshire
- ‘Through the Gate’ support for people in prison and their families across Merseyside and Greater Manchester
- community-based support for women through the Farida Women’s Centre (Oldham)
- community-based support for men on probation through the Welfare Programme (Oldham and Manchester)
- prison and community-based education programmes including POPS’ ‘Fresh Start for Families’ course
- awareness training for professionals
- community-based interventions for prisoners from BAME backgrounds
- advocacy and support for under-represented communities

POPS are committed to building a continuum of care to support families at every step of their journey through the criminal justice system.



POPS’ Family Support Worker is consistently conscientious, efficient, supportive, helpful and has an amazing knowledge base. The prisoners on my caseload who have received support from Milly have commented on how helpful she has been.”

Contact

POPS

1079 Rochdale Road
Blackley
Manchester
M9 8AJ

0161 702 100

www.partnersofprisoners.co.uk

mail@partnersofprisoners.co.uk

Twitter: @POPSFamilies

**Organisation****Recoop****Website**

www.recoop.org.uk

Information

Recoop helps promote the care, resettlement, rehabilitation and mutual aid of older individuals with convictions through advocacy and service delivery development. We help HMPPS adapt services and support to meet the differing needs of those over the age of 50 years.

Recoop aspires to be the leader in the delivery of knowledge and expertise to older people who come in contact with the criminal justice system, supporters and the staff who work with them. We use the views of the people we work with to influence and direct the services that should be delivered. In the prisons in which we work across the UK, Recoop provides a range of support services, including:

- training and managing a prisoner peer support Buddy service to help those with health and social care difficulties
- running meaningful and purposeful activities sessions for older prisoners through a day-centre service
- helping older prisoners prepare for release and build links with community support organisations
- offering purposeful activities for older prisoners unable to work or access education, helping people in prison remain independent and socially included
- advocating for older prisoners, championing the older voice to help adapt the daily regime to meet specific and differing needs
- providing an older resettlement training course for people preparing for, or just released into the community (if into an Approved Premises)
- offering social prescribing interventions to aid wellbeing and healthy behaviours
- staff awareness training on the growing older prison population and their specific needs

Please speak to your Equality Governor and staff team if you think Recoop might be able to provide services and support at your establishment. We have information on our website (self-help/information pages) of community organisations that provide specific support for older prison leavers.

Apply to**Recoop**

The Factory
14 Alder Hills
Poole
BH12 4AS

info@recoop.org.uk



Organisation

SSAFA, the Armed Forces charity

Website

www.ssafa.org.uk

Information

SSAFA the Armed Forces charity is the national charity that supports the Armed Forces family by providing lifelong support to anyone who is currently serving or has ever served in the British Army, Royal Air Force, Royal Navy or Royal Navy Marines, both regular and reserve, as well as their spouses, ex-spouses and dependants; and widows and widowers.

We CAN help: our network of local volunteers and specialist in-reach caseworkers provide advice and information. Our volunteers can help identify any needs or simply talk through the support that is available. Some typical support includes: verification of service, veterans’ badges, clothing, accommodation costs, essential items, training costs, etc., as well as helping families with prison visit travel and expenses. We are linked to many other charities and organisations that we work with to help and support you. We’re here to provide support.

We CANNOT help with cash grants, legal or medical costs. We do not have accommodation, but can provide support and advice in this area if required.

At SSAFA we are committed to providing serving personnel and veterans in custody and their families with support, regardless of how their circumstances may have changed – no one’s service is ever forgotten. For those in the criminal justice system we can help:

- veterans whilst they are in custody
- families of veterans whilst they are in custody
- veterans and their families on release
- those on community sentences or out on licence

If you are in custody and would like SSAFA’s assistance, please speak to a member of the prison staff or probation staff to find out how to get support from SSAFA’s In-reach service or you can contact SSAFA directly who will be able to organise someone to come and see you.

Contact

SSAFA
 VCJS Support Team
 Queen Elizabeth House
 4 St Dunstan’s Hill
 London
 EC3R 8AD

For help and advice call Forcesline on freephone 0800 731 4880



Organisation

St Vincent de Paul Society (England and Wales)

Website

www.svp.org.uk

Information



SVP members provide someone to talk to, someone to let go of stuff to. In the past I would have gone and taken drugs... Now talking is an alternative."

The St Vincent de Paul Society England and Wales is a registered charity that was founded in Paris in 1833 and now operates in 153 countries worldwide. Its volunteer members help people in need locally, irrespective of background, faith, sexual orientation or circumstances. In England and Wales the SVP has around 10,000 volunteer members.

Help given to prisoners

The SVP's local volunteer groups may be able to assist people in prison, visiting them and providing items such as reading glasses or clothes when it is time for release. They can also help support prisoners' families. In addition, SVP volunteer groups have been set up within some prisons and we hope to have more in the future. They are on-site to assist prisoners in any way needed.

Help given to ex-offenders

The SVP National Office can check if there is a local group of volunteers near you. There are 870 groups across the country, near to most prisons. Some can assist prisoners on release and support them in attending probation meetings, for example when public transport is not available. Many can also offer things like:

- assistance with basic living costs
- food bank vouchers
- friendship and moral support
- help sourcing professional advice
- assistance with letter writing and form filling



In addition, the SVP operates a chain of St Vincent's community shops offering affordable second-hand goods including clothes, homewares, books and even furniture and appliances, and has community support centres in Leeds, Bradford, Brighton, Southend-on-Sea, Ely Bridge Cardiff, Newcastle, Wirral and Brixton in London, providing advice, guidance, training and support with English language, literacy and IT courses.

The SVP also provides supported accommodation to support homeless men and women in Newcastle upon Tyne and North Norfolk and operates two Approved Premises in Newcastle – highlighted as being innovative and working to a very high standard in reviews by HM Inspectorate of Probation.

Contact

England and Wales – 020 7703 3030
Scotland – 0141 226 8833
Northern Ireland – 028 9035 1561
Republic of Ireland – 0353 1 884 820

www.svp.org.uk
 info@svp.org.uk



Organisation

Unlock – for people with convictions

Website

www.unlock.org.uk

Information

Unlock is an independent award-winning charity for people with convictions. We provide information, advice and support through our websites and helpline to assist you in overcoming the stigma of your criminal record. We also advocate for a fairer and more inclusive approach by employers and push for changes in government policy. Please note: Unlock is not a funding organisation, and so is not able to make financial awards of any kind.

Support for individuals with convictions

Helpline – confidential, expert peer advice by telephone, email and letter to people affected by a criminal conviction. Common areas we cover include understanding the Rehabilitation of Offenders Act, the way criminal record checks work, disclosing to employers, applying to colleges and universities, buying insurance and travelling abroad.

Case work – there may be some instances where we can intervene when somebody has been treated unfairly because of a conviction.

Our website – unlock.org.uk provides online self-help information, covering a wide-range of issues that convictions can affect. The information is kept up to date, and is available as downloadable guides to share with those without the internet.

Disclosure Calculator – our disclosure calculator at **disclosurecalculator.org.uk** is a unique online tool that makes it simple to calculate when convictions become ‘spent’ and no longer need to be disclosed. It can also work out whether a conviction will be filtered (removed) from standard and enhanced Disclosure and Barring Service (DBS) certificates.

Online Forum – forum.unlock.org.uk provides the opportunity to engage in a positive, forward-looking network and provide peer support to others.

Contact

Unlock – for people with convictions

Maidstone Community Support Centre
39–48 Marsham Street
Maidstone
Kent
ME14 1HH

01634 247350 or 07824 113848
advice@unlock.org.uk





Organisation

User Voice

Website

www.uservoice.org/get-involved/vacancies

Information

User Voice was created for and is run by people who have been in prison and on probation. Lived experience means we engage empathetically instead of sympathetically.



I like being able to talk to other service users and that I can be the one to make a difference for other people. By saying I've been an offender, I'm showing that if you put your mind to it you won't go back. Because I feel I can relate, being an ex-offender who has developed a can-do attitude. I feel I can help people who have been in the situation I was in."

We exist to reduce offending and improve rehabilitation by working with the most marginalised people in and around the criminal justice system. We ensure that practitioners and policy-makers hear their voices.

Since 2009, User Voice has employed over 300 people with lived experience (more than half volunteered with us) and given a voice to over 150,000 people in prisons and on probation.

User Voice is always looking for passionate people with lived experience of the criminal justice system to join our movement and give people a voice as a volunteer or team member.

Contact

020 3137 7471

www.uservoice.org/work-with-us
info@uservoice.org



Organisation

Veterans Aid

Website

www.veterans-aid.net

Information



My life prior to contacting VA was a total car crash ... Veterans Aid helped me into detox and rehab ... The help I received from VA has without a doubt saved my life."

Veterans Aid (VA) operates from a Central London Operations Centre/ Head Office near Victoria Station and an East London residential facility, New Belvedere House. It takes calls for help from throughout the UK and overseas.

The organisation is non-judgmental and provides speedy, practical support to veterans in crisis regardless of rank, age or length of service.

Some ex-servicemen and women learn about the charity's work while in prison and are directed to it on release. Everyone is treated as an individual and support is offered to those who are homeless, facing homelessness or in any other situation that requires emergency aid.

The help provided is rapid, practical and needs-led; VA would rather meet people before they get into trouble or develop debt, legal, drug, alcohol or financial problems, but it is there for all veterans in crisis genuinely seeking to address their difficulties.

Specialist staff deal with rehab/detox, accommodation, legal issues and help with education, training and employment.

Established in 1932 this operational frontline charity has an unbroken tradition of addressing homelessness and its consequences as part of a unique Welfare to Wellbeing© model that embraces prevention, immediate intervention and sustainability. Its commitment to holistic solutions is delivered by examining and addressing the causes of homelessness, crisis and social isolation; acting swiftly to address problems and crafting bespoke, collaborative programmes for each individual seeking aid, with a view to them sustaining an independent and rewarding life.

Contact

Veterans Aid

27 Victoria Square
London
SW1W 0RB

020 7828 2468 or 0800 012 6867 (Freephone)
info@veterans-aid.net